

Geochron Refurbishment Program

After 7 or so years your unit may benefit from a refurbishment. The two main determinates of this need is, how many hours a day the lights of the unit are left on and if the unit is in mounted in a dusty environment.

The first thing to do if you would like to have the factory work on your Geochron is to check the age of the unit. You can tell the age of your piece by looking at the first 4 digits of the units' serial number. These are located on the back bottom of the Geochron in the middle (insert photo). The first 4 digits represent the month and year the Geochron was produced. For example a serial number 9602-34567 it was produced in in 1996 and in the month of February.

The second is to see if you have the original packaging that the unit came in. The Geochron is a precision handmade instrument that has packaging that is designed, tested and insured, to keep your unit safe during transport. If you do not have the original packaging, you will need to call us. We will sell you the required packaging for \$39.95 (plus shipping). As of March 1 2008 we will not accept units back for refurbishment that are not shipped using these factory approved materials.

Once the age of the unit and the packaging materials are taken care of you will need to go on to our website (or call the factory) for a return authorization form. This completed form will help us process your unit and get it back to you as soon as possible. You will see on the form a 5 digit return authorization number code. A copy of this number must be placed on the outside of the box when returning the unit.

Please fill out this form completely and place a copy in with your unit for return. Failure to do this will cause delays in the processing of your request.

The prices below are based on over 30 years of service work and on a repair rate of \$50 an hour. Occasionally a unit will come into the factory with freight damage or a preexisting condition that does not allow us to stay within these prices, but those cases thankfully are rare and obvious. If this event does occur we will contact you with a specific price for the additional repairs and we will not proceed until you have authorized the additional costs. The prices below are the costs for complete refurbishments of units only. Our experience indicates that repairing some part of the time piece while leaving cleaning etc for another time, more often than not leads to an unsatisfactory results and high shipping costs.

The standard refurbishment takes 3 to 4 weeks to complete and includes new motors (for all units over 7 years old) a new set of maps, map guide lines, a new diffuser and shading and reed sleeve assembly, as well as a complete and thorough cleaning, lubrication and recalibration of your unit. The repaired unit carries a 120 day limited warranty starting on the day we ship your Geochron back to you.

The payment information you provide on the RMA form will only be charged when the work is completed and is ready to ship back to you. The unit will ship UPS Ground and these charges (and tax if applicable) will be added to the prices below to arrive at your total charge

Year Mfg	UL Listed	Price Quote
1965-1971	No	Requires quote
1972-1976	Yes	\$700
1977-1986	Yes	\$625
1987-1996	Yes	\$575
1997-2001	Yes	\$525
2001-2006	Yes	\$375

Thank you for the opportunity to work on your Geochron and we look forward to helping you have many more years of enjoyable use with the ultimate time keeping device !